**Retail Delivery Work Request**

**Instructions:** This form should be used to submit retail delivery work request. Please complete the sections 1 to 9 and email the completed form to **retailbusinessanalysis@boots.co.uk**

| **1** | **Requestor Name** |  |
| --- | --- | --- |
| Ranjith Gopalankutty | | |

| **2** | **Requestor Email Address** |  |
| --- | --- | --- |
| Ranjith.Gopalankutty@boots.co.uk | | |

| **3** | **Request Type** |  |
| --- | --- | --- |
| Investigative Work | | |

| **4** | **Brief Description about the Request** |  |
| --- | --- | --- |
| This request is to fix a defect with SSC32 code which is having issues while processing unblocks record (W). Processing of unblock fails if the W is placed under R(recall add record) in the same NEWIF file with recall record has flag type as either I/C. Change is minimal and is inside subroutine PROCESS.RECALL.UNBLOCK.ITEMS under modules SSC3200.BAS . This subroutine gets called only for processing V and W record. From the file function of these two records, they have no flag type passed, so validation should not happen for those.  Subroutine is called only while processing V and W record, as these records do not have any flag types, its okay to comment the flag validation logic for the records. Program works in modular way, so commenting out lines of code has zero effect on other record types, same is confirmed by AppsMgmt testing. Change is only with code SSC32.286 and with sub module SSC3200.BAS, no other applications, files or function have been altered or changed for this fix.  Stream : STORES\_STREAM\_P17  Folder : BASIC  File : SSC32.286 ,SSC3200.BAS,SSC3200.LST,SSC3200.OBJ,SSC3200.XRF | | |

| **5** | **Requestor Area/Department** |  |
| --- | --- | --- |
| Applications Management - EPOS | | |

| **6** | **Funding Source** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Defect | | |

| **7** | **Sponsor** |  |
| --- | --- | --- |
| Ganesh Verma | | |

| **8** | **Date Submitted** |  |
| --- | --- | --- |
| 09/02/2016 | | |

| **9** | **Desired Delivery Date** |  |
| --- | --- | --- |
| 11/02/2016 | | |

**Instructions:** The sections below are to be filled by the assigned Business Analyst.

| **10** | **RDWR ID** | Format: RDWRYYYYMMDD### |
| --- | --- | --- |
| Click here to enter text. | | |

| **11** | **Previous RDWR IDs (if any)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **12** | **Assigned Business Analyst** |  |
| --- | --- | --- |
| Choose an item. | | |

| **13** | **FOD ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **14** | **Power Steering ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **15** | **IO Number** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **16** | **Project Type** |  |
| --- | --- | --- |
| Choose an item. | | |

| **17** | **Estimate** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Click here to enter text. | | |

| **18** | **Stakeholders (if known)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **19** | **Analysis Outcome** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **20** | **Recommendations** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **21** | **Request Status** |  |
| --- | --- | --- |
| Choose an item. | | |